# **Invoicing Guidelines for Luxembourg**

### WHERE AND HOW TO SUBMIT YOUR INVOICE:

UCB must receive an original, paper invoice for processing. Send all invoices to:

#### UCB Lux S.A.

Treasury Operations 12, rue Eugène Ruppert L - 2453 Luxembourg Luxembourg

### INVOICING REQUIREMENTS:

When billing UCB for goods and services or when issuing a credit note, print all required information. Handwritten information will not be recognized.

- Supplier contact info (company name, address, e-mail, and phone number)
- Supplier VAT number (irrespective of VAT charged on invoice)
- Supplier invoice or reference number
- Supplier bank details (including IBAN and SWIFT numbers)
- Date of invoice
- VAT % and amount as separate line items
- Invoice currency

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- UCB billing address
- UCB VAT number (referenced on your UCB Purchase Order)
- UCB contact name and e-mail address
- UCB PO number and relevant line item
  - Line item descriptions to be displayed clearly, matching the issued PO structure
  - o Each PO must be invoiced separately

UCB PO number is 10 digits, always starting with a 4. If you do not know your UCB PO number, or if your PO has insufficient funding remaining to cover the amount of your invoice, communicate with your UCB contact person prior to submitting your invoice.

If there have been any changes to your vendor account that may impact payment (e.g. new remit to or banking details), submit a vendor change request to prevent delay in invoice processing.

If any required information is missing from your invoice, your invoice may be returned to you. If this occurs, you will need to correct the invoice and resubmit for processing.

## WHERE TO GO FOR HELP:

For inquiries about invoice requirements and payment status, contact the Accounts Payable Helpdesk via e-mail at <u>ap.be@ucb.com</u> or via phone at +32 2 386 5799.

UCB Lux S.A.

LU25558970

12, rue Eugène Ruppert L - 2453 Luxembourg Luxembourg UCB Accounts Payable E-mail : <u>ap.be@ucb.com</u> Tel. : +32 2 386 57 99



This is a sample invoice.

Depending on the nature of the expense and country invoiced, additional details may be required.



