

INVOICING GUIDELINES FOR UCB AE

HOW TO SUBMIT YOUR INVOICE:

UCB's preferred channel of receiving invoices is via <u>Ariba Network</u>, which offers an electronical, fast and secure way of transacting. For more details and onboarding please contact our ARIBA support team at <u>e-invoicing@ucb.com</u>.

Another accepted electronical option is to send the PDF invoice to <u>invoices.gr@ucb.com</u> following the below rules:

• One invoice per e-mail.

• Invoice must be in PDF format and computer generated. Scanned images of hardcopy invoices cannot be accepted for tax compliance purposes.

• Only one PDF per e-mail will be recognized by the system. Include all supporting documentation (e.g. timesheets, third party receipts, etc.) in the same PDF file or as separate attachment in a non-PDF format such as .xls or .doc.

• Include the word 'invoice' or 'τιμολόγιο' ('credit' for credit notes) in the subject line of the e-mail.

Hardcopy invoices (original paper invoice) may be send via post (or courier) to the following address:

UCB AE 63, Agiou Dimitriou street GR 17456 Alimos, Greece

INVOICING REQUIREMENTS:

When billing UCB AE. for the goods or services or issuing a credit note, please ensure that your invoice contains, <u>at a minimum</u>, the following information:

- Full supplier contact info (address, e-mail, phone, vendor number/code-information can be found on the PO)
- Supplier invoice or reference number
- Date of invoice
- Billing address stated on the invoice: UCB AE, 63, Agiou Dimitriou street, Alimos, GR 17456, Greece
- UCB Greece VAT number EL094125994 (this is referenced on your UCB PO)
- Supplier VAT number for the goods shipped
- VAT % & amount must be clearly stated
- Currency indication
- Relevant payment information (banking details or address to send payment)
- UCB AE contact name and e-mail address
- UCB AE PO number and relevant line item with description of the goods or services (Note: your PO number is a 10 digit number starting with 4).

If you do not know your UCB AE PO number or your PO has insufficient funding remaining to cover the amount of your invoice, please communicate with your UCB AE contact person to assist <u>prior</u> to submitting your invoice to UCB to prevent delay in processing.

If there have been any changes to your vendor account that may impact payment (new remit to or banking details), please submit a vendor change request as soon as possible to prevent delay in invoice processing.

If any required information is missing from your invoice, your invoice may be returned to you. If this occurs, you will need to correct the invoice and re-submit for processing.

WHERE TO GO FOR HELP:

For inquiries about the payment status of your invoice, please contact UCB's Accounts Payable Helpdesk at <u>ap.gr@ucb.com</u> or call +30 210 997 4000.

This is a sample invoice.

Depending on the nature of the expense and country invoiced, additional details may be required.

